**Daniel Snowden**

**San Francisco, CA**

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**EDUCATION**

**Undergrad**

-Pasadena City College, English Literature

-University of Arizona, Law

**Coding**

-UC Berkeley, Coding Boot Camp

**EXPERIENCE**

**Extended Delivery Solutions @ Amazon, San Mateo , CA**

Nov 2020 – Present

**Amazon Driver/Dispatcher**

**Gamestop, San Mateo, CA**

Apr 2018 – Nov 2020

**Retail Store Manager**

* Oversees all operations of store functions, primary key holder/cash handler.
* Oversees all staffing, hiring, scheduling, and training of all retail staff.
* Works with district/regional managers to ensure that all standards of marketing, LP, and HR are managed and executed.
* Tracks sales and P&L to ensure that all sales/service goals are met and exceeded.

**SMX Staffing @ Google, San Bruno, CA**

Aug 2016 – Dec 2017

**National Asset Manager**

* Oversees all acquisition, configuration, and distribution of high-value assets for store use in Google Shopping Express Program, as well as create and provide training modules for all employees involved.
* Responsible for hiring and training primary asset team at centralized location, as well as managing and training localized teams across the nation.
* Key Developer of automated program responsible for tracking and distribution of high-value assets.

**Savers, Redwood City, CA**

Mar 2016 – Aug 2016

**Retail Sales Manager**

* Oversee all operations of daily store functions, main key holder and cash handler of store.
* Responsible for hiring, training, and coaching all team members.
* Leads store to excellence in meeting sales goals, rewards program goals, and superior customer service.
* Responsible for scheduling, payroll, HR, LP, and safety actions at store level.
* Perform community outreach for nonprofit fundraisers
* Track sales, SOP, and TC trends in order to identify opportunities for growth, then create plan and execute.

**Crazy Shirts, San Francisco, CA**

Dec 2015 – Mar 2016

**District Manager**

* Responsible for all aspects of two locations, including hiring, scheduling, training, stales, inventory, shipping and receiving, marketing, store maintenance, and customer service.
* Oversees all operations of the store, while setting goals for teams, ensuring top-notch customer service, and upholding rigorous standards of store conditions.
* Coordinates with Regional Manager and VP of Sales to ensure metrics are met and goals are achieved.

**Sprouts Farmers Market, Daly City, CA**

May 2014 – Jan 2016

**Department Manager**

* Responsible for ordering, hiring, scheduling, training, and maintaining Dairy and Frozen departments, as well as providing excellent customer service.
* Coordinate with Store Manager, Regional team, and other department managers to ensure sales and inventory.
* Lead team to success in sales and service while keeping track of the Risk Management Optimum Checklist.

**Staples Office Supply Co., Henderson, NV**

Mar 2012 – Jan 2015

**Assistant Store Manager**

* Greeting customers, showing them to products, answer questions and give advice for choosing products, as well as offering alternative solutions.
* Key holder and primary manager on a daily basis, maintain inventory, work on the register, set and meet sales goals on daily and weekly basis while providing excellent customer service.
* Oversee store operations, training and scheduling of staff.
* Coordinate with district, regional, and store team to ensure goals are met.

**Altadena Town & Country Club, Altadena, CA**

Jun 2008 – Jan 2012

**YAP & Kids Club Camp Director**

* Care for children ages 1-13 during daily summer camp and year round night camps.
* Supervise other counselors, meet with parents for recruiting kids for camp.
* Organize and supervise games and activities while maintaining upbeat, positive attitude and high energy.

**Digital Printing Systems, Azusa, CA**

June 2005 – June 2008

**Inventory Manager**

* Maintain warehouse inventory.
* Build and breakdown pallets for high volume shipping, meeting with customers.
* Data entry for FedEx and UPS, ensure products are of high quality and maintain error-free shipping department.